

# Solid Dose Program

## Frequently Asked Questions (FAQs)

### GENERAL

#### What is the Solid Dose program?

Solid Dose is a PPE-free tablet-based cleaning program that delivers a professional-grade clean for our customers and their guests.

#### What are the SKUs and pack sizes for Solid Dose?

MFR #	USF #	Description	Pack Size
6102775	1142542	Solid Dose Multi-Purpose Cleaner Tablet	30 ct
6102777	1142551	Solid Dose Delimer Tablet	30 ct
6102778	1142778	Solid Dose Specialty Beverage Cleaner Tablet	100 ct
6102779	1142780	Solid Dose Pot & Pan Sink Detergent Tablet	100 ct
6102776	1142549	Solid Dose Presoak Tablet	48 ct
6102780	1142563	Solid Dose Neutral Floor Cleaner Tablet	60 ct
6102740	1345610	Quat Sanitizer	6-150 ct

#### How does the customer receive spray bottle labels?

Customers can call Customer Service, 1-800-35-CLEAN to order spray bottle labels at no charge:

Spray Bottles & Labels	Part Number
Solid Dose Multi-Purpose Cleaner Label	53007098
Solid Dose Pot & Pan Sink Detergent Label	53007099
Solid Dose Delimer Label	53007352
24oz Spray Bottle 12 pack (sold)	92652395
Trigger Sprayer 7-5/8 24oz 12 pack	92652352
32oz Spray Bottle 12 pack (sold)	92641182
Trigger Sprayer 9-3/8 32oz 12 pack	92652354

#### What dispenser is required for this product?

This program does not require a dispenser. Just fill, drop, dissolve, and use!

#### Is this a solid or liquid product?

Every Solid Dose product is a single-use solid tablet.

**What is the pH of the use solution?**

Solid Dose Multi-Purpose Cleaner Tablet	7.0 - 8.0
Solid Dose Delimer Tablet	1.7 - 2.7
Solid Dose Specialty Beverage Cleaner Tablet	9.0 - 10.0
Solid Dose Pot & Pan Sink Detergent Tablet	5.0 - 6.0
Solid Dose Presoak Tablet	8.5 - 9.5
Solid Dose Neutral Floor Cleaner Tablet	5.0 - 8.0

**What is the shelf life of the product?**

Solid Dose Multi-Purpose Cleaner Tablet	3 years
Solid Dose Delimer Tablet	2 years
Solid Dose Specialty Beverage Cleaner Tablet	3 years
Solid Dose Pot & Pan Sink Detergent Tablet	2 years
Solid Dose Presoak Tablet	2 years
Solid Dose Neutral Floor Cleaner Tablet	3 years

**How will customers access and distribute the training content to their teams?**

Each Solid Dose product case and wallchart comes equipped with a QR code directing to a product-specific landing page. Here customers will have access to training videos, SDS documentation and additional product details.

**Are the training videos available in other languages, or are they only in English?**

Each Solid Dose training video will be available in both English and Spanish.

## USE APPLICATION

### At what concentration do I need to use these products at?

Solid Dose Multi-Purpose Cleaner Tablet	1 tablet per 24-32 oz spray bottle
Solid Dose Delimer Tablet (dish machine deliming)	1 – 6 tablets per dishmachine or 1 – 6 tablets per gallon
Solid Dose Specialty Beverage Cleaner Tablet	1 tablet per gallon
Solid Dose Pot & Pan Sink Detergent Tablet	1 – 2 tablets per 10 gallons
Solid Dose Presoak Tablet	1 tablet per tub
Solid Dose Neutral Floor Cleaner Tablet	1 tablet per 3 gallons
Quat Tabs	1 tablet per gallon

### What PPE is required?

All products in the Solid Dose program are PPE free. Wash hands after coming in direct contact with tablets.

### Are there any safety details to be aware of?

All SDS information can be found here: [Safety Data Sheets - SDS - MSDS | Ecolab](#)

## SURFACE COMPATABILITY

### What types of surfaces should I use the Multi-Surface Cleaner and Neutral Floor Cleaner on?

The Multi-Surface Cleaner and Neutral Floor Cleaner tablets are compatible with common surfaces. When used on sensitive surfaces like marble, it is required to rinse and wipe immediately to avoid leaving residue behind.

### Can I use any of these products on glass and mirrors?

Yes, the Solid Dose Multi-Purpose Cleaner Tablet can be used on both glass and mirrors.

### What if I have questions on if this product is safe on a specific surface type?

Please reach out to your US Foods Sales Representative with any questions on specific surface types. Ecolab's Technical Service Lab is available to support compatibility testing on specific substrates by request.

## ADDITIONAL QUESTIONS

For other questions related to the product or to place an order, please contact your US Foods Sales representative.